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# COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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## Members of the Board

Hilda L. Solis  
Mark Ridley-Thomas  
Sheila Kuehl  
Janice Hahn  
Kathryn Barger

*"To Enrich Lives Through Effective and Caring Service"*

## Commissioners

### Chair

Mike Gomez  
First District

### Vice Chair

Joan Patsy Ostroy  
Third District

Farrell J. Chiles  
First District

Mark Ramos  
First District

Eugene Hale  
Second District

Gregory Gorman  
Second District

Ronnie Jayne  
Second District

Eugene Willis Jr.  
Third District

Ross Viselman  
Third District

Charline Sistrunk  
Fourth District

Marcel Rodarte  
Fourth District

Vivian Chan  
Fifth District

Daniel Deng  
Fifth District

Harry Leon  
Fifth District

## REGULAR MEETING NOTICE AND AGENDA

Thursday, May 21, 2020

10:30 AM – 12:00 PM

Phone Access Number: +1-408-418-9388

Phone Access Code: 626 470 942

Web Access: [CAAC WEBEX Link](#)

Web Access Password: CAAC!

### I. ADMINISTRATIVE MATTERS

- 1) Call to Order
- 2) Roll Call and Confirmation of Quorum
- 3) Approval of Regular Meeting Minutes for:
  - a. November 21, 2019 (**Action Item**)
- 4) 2020 Consumer Affairs Advisory Commission (CAAC) Elections
  - a. The CAAC will vote for 2020 Chair and Vice-Chair of the CAAC.
- 5) New Commissioner Welcome – Eugene Hale – Second Supervisorial District
  - a. The CAAC will introduce and welcome newly appointed Commissioner Eugene Hale from the Second Supervisorial District.
- 6) 2019 Annual Report (**Action Item**)
  - a. The CAAC will approve the 2019 CAAC Annual Report.
- 7) 2020 Commission Goals (**Discussion**)
  - a. The Chair of the CAAC will address the state of the 2020 CAAC Goals.

### II. PRESENTATIONS

- 8) Department of Consumer and Business Affairs – COVID-19 Efforts and Responses
  - a. Maggie Becerra, Deputy Director of Consumer Protection, and Mary Safaryan, Consumer and Business Affairs Representative III, will provide information and answer questions on DCBA's efforts to assist L.A County consumers and residents during COVID-19.  
**(Discussion and Possible Action Item)**



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## IV. MISCELLANEOUS

9) CAAC Future Agenda Items

10) Public Comment

11) Adjourn

Next Meeting: **Thursday, June 18, 2020**

10:30 a.m. – 12:00 p.m.

Location To Be Determined

500 W. Temple Street, Room B-96, Los Angeles, CA 90012-2706  
Telephone (213) 974-1452 \* (800) 593-8222 \* Fax (213) 687-1137 \* Website: [dcba.lacounty.gov](http://dcba.lacounty.gov)

**Please note that public comment will be accepted by e-mail or mail.**

You may submit public comment by e-mail to [DCBA\\_Commissions@DCBA.lacounty.gov](mailto:DCBA_Commissions@DCBA.lacounty.gov)  
or by mail to:

Attention:  
Department of Consumer and Business Affairs  
500 West Temple Street, Room B96  
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the Agenda item and meeting date in your correspondence. Correspondence received shall become part of the official record.

**LOBBYIST REGISTRATION**

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalty. For further information, call (213) 974-1093.

**ACCOMMODATIONS**

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices are available with at least three business days' notice before the meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. Y 5:00 p.m. lunes a viernes.

**SUPPORTING DOCUMENTATION**

Supporting documentation can be obtained at the Department of Consumer and Business Affairs, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-96, Los Angeles, CA 90012 during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M