### America's Job Centers of California Business Services Virtual Town Hall Region 2







### **Purpose of The Business Advisory Town Hall**



- Worker Rights and Resources During COVID-19
- Empower our region in combating and staying together during this crises.
- Align the needs of our business partners in our communities with available resources in these challenging times

#### AGENDA

- 1. Elina Patatanyan- Wage Enforcement
- 2. Frances Le- U.S Department of Labor
- 3. Daniel Sharp- Office of Immigrant Affairs
- 4. Tracie Andrews- Department of Mental Health
- 5. Christian Olmos- Disaster Help Center
- 6. AJCC Resources



# Wage Enforcement Elina Patatanyan



# **U.S Department of Labor**

**Frances Le** 



### Office of Immigrant Affairs Daniel Sharp



### **Department of Mental Health** Tracie Andrews



# **Disaster Help Center**

### **Christian Olmos**



### Q & A





DIVERSIT VISION GOAL TEAMWORK (SADERSHIP CREATIVITY COLLABORATION

#### America's Job Center of California Contact Information

#### South East (AJCC)

2677 Zoe Ave (2<sup>nd</sup> Floor) Huntington Park, CA 90255

#### 323.586.4739

Manuel Castaneda Diaz Business Service Rep Veteran's (AJCC)

1816 South Figueroa St (4<sup>th</sup> Floor) Los Angeles, CA 90015

424.402.9806

Laine Hadnott Business Service Rep East Los Angeles/West San Gabriel (AJCC)

5301 Whittier Blvd (2<sup>ND</sup> Floor) Los Angeles, CA 90022

323.887.7122

**Business Service Rep** 

# Thank you!







Chief - Office of Immigrant Affairs County of Los Angeles Department of Consumer and Business Affairs 4801 E. 3rd St., Los Angeles, CA 90022 800-593-8222 II oia.lacounty.gov

**Daniel Sharp** 



### Agenda:

I. Public Charge

II. Resources for Immigrants during Pandemic

#### III.DACA

IV. Office of Immigrant Affairs Resources





# LA County Immigrants\*

- 3.5 million people
- 50% are citizens
- 25% have legal perment resident status
- 25% are undocumented
  - Nearly 900,000 people
- \$232.9 billion (35%) of County's
   \$652.9 billion GDP
- Started 6 of 13 Fortune 500 companies
- 80.7% have lived in LA County 10 years or more

\*New American Economy – City of Los Angeles





In 2014, foreign-born residents in Los Angeles County contributed greatly to the county's total GDP.<sup>3</sup>

\$81.7B came from Asian immigrants...

\$95.3B came from Hispanic immigrants...

...and **\$55.9B** came from other foreignborn groups, for a total contribution of

# \$232.9B

or **35.7%** of the county's total GDP.



ASIAN CONTRIBUTION TO GDP OF LA COUNTY

\$194B





TOTAL GDP OF LA COUNTY

\$652.9B

### **Public Charge**

What is it?

Effective Date: February 24, 2020

Benefits Impacted and Exemptions

COVID-19 Testing and Treatment

L.A. County opposes any changes to the federal **Public Charge rule.** Visit oia.lacounty.gov to make your voice heard today. LA County Office of Immigrant Affairs







**CORONAVIRUS TESTING &** TREATMENT **FOR UNINSURED** L.A. COUNTY RESIDENTS



AVAILABLE FOR **UNINSURED L.A. COUNTY RESIDENTS** AVAILABLE

- **REGARDLESS OF** IMMIGRATION STATUS
- DOESN'T COUNT IN **"PUBLIC CHARGE"**
- □ INFORMATION:



oia.lacounty.gov (800) 593-8222

SIGN UP FOR CARE: **Health Services Dept.** (844) 804-0055 My Health LA: (844) 744-6452



- Free COVID-19 testing is available to ALL Los Angeles County residents, 0 whether or not you are experiencing COVID-19 symptoms: lacovidprod.service-now.com/rrs
- If you have an emergency, go to an emergency room or call 911. For more 0 COVID-19 health information: publichealth.lacounty.gov
- If you are *uninsured*, you can still get free testing and treatment regardless 0 of immigration status. You may also qualify for My Health LA, a health care program for low-income LA County residents. Call 844-744-6452 for more information. Visit dhs.lacounty.gov/MHLA for a list of their clinics.
- Will getting tested or treated for coronavirus affect my immigration status?
  - No. Your medical information is confidential. Your doctor may not share it with immigration officials. Also, the federal government has announced it will not consider coronavirus testing or treatment in the public charge test.







### Unemployment Insurance

- If you have work authorization, you may apply online for Unemployment Insurance with the California Employment Development Department (EDD): edd.ca.gov/about\_edd/coronavirus-2019.htm
- While undocumented immigrants cannot recieve Unemployment Insurance, they may be eligible for Disability Insurance or Paid Family Leave. Apply with EDD
  - Public Charge Concerns?
    - No. Unemployment, Disability, Family Leave & Workers' Compensation are *earned* benefits.
- The LA County Business & Worker Disaster Help Center provides tools and direct support to access emergency resources. Call 833-238-445, email your question to DisasterHelpCenter@lacounty.gov, or visit www.lacounty.gov/covid19.







- Emergency Food Assistance
  - Free food available at pantries throughout Los Angeles County:lafoodbank.org/find-food/pantry-locator/
  - For other food resources including senior meal delivery, see:
     oia.lacounty.gov/coronavirus-resources See "FOOD & NUTRITION"
  - Department of Public Social Services provides various benefits.
     Contact them here: yourbenefits.laclrs.org/ybn/Index.html.
    - Persons who do not qualify for benefits due to their immigration status may have othe households who are eligible.
    - USCIS does not consider benefits received by household members in the public charge test.







### Housing Assistance

- Los Angeles County enacted a temporary ban on all residential and commercial evictions for the unincorporated areas of the County. The City of Los Angeles and other cities have passed similar measures.
  - Protections apply to all tenants, regardless of immigration status.
    - Not a waiver of obligation to pay
    - Repayment period: 12 months from end of emergency
- $_{\odot}$  Limited Rental Assistance in Certain Unincorporated Areas. Apply here:
  - 2020.211la.org/form/covid-rental-assistance
- Contact DCBA Rent Stabilization Unit for Questions & Help:
  - (833) 223-RENT (7368), rent.lacounty.gov







#### **CARES ACT Benefits and California Disaster Relief for Immigrants (DRAI)**

#### **CARES Act Benefits & Immigration Status:**

- 1. "Stimulus" payment: must have filed with a valid Social Security number & meet immigration status requirements. This is a tax credit/rebate. Not a public benefit.
  - ITIN (taxpayer ID) filers and those with mixed-status households who included an ITIN filer on their tax return will not qualify.
  - Equal protection lawsuits pending
- 2. Expanded Unemployment Benefits: employment authorization required

#### California Disaster Relief Assistance for Immigrants (DRAI)

California acted in April 2020 to make state emergency funds available to a limited number of Californians excluded from the federal disaster assistance on account of their immigration status.







#### California Disaster Relief Assistance for Immigrants (DRAI), cont.

- DRAI provides \$500 in direct assistance, maximum of \$1000 per household.
- Eligible individuals must provide information that they (1) are undocumented & over 18; (2) are not eligible for federal COVID-19 assistance; (3) have experienced a hardship
- People in LA County may apply starting May 18, 2020 through these 3 organizations **only**:
  - CHIRLA: Tel. 213-201-8700; chirla.org
  - CARECEN: Tel. 213-315-2659; carecen-la.org
  - Asian Americans Advancing Justice: Tel. 213-241-8880, advancingjustice-la.org
- Nonprofit organizations will not be assisting individuals prior to May 18. Individuals should not contact them ahead of time. Application assistance will not be provided in person.
- 40,000 individuals in LA County will receive assistance approximately 6% of undocumented population
- More information: <a href="mailto:cdss.ca.gov/inforesources/immigration/covid-19-drai">cdss.ca.gov/inforesources/immigration/covid-19-drai</a>







### DACA

SCOTUS update

i.

- I. Possible loss of work authorization
  - 750,000 nationally
  - ii. Largest concentration in LA County
- II. Expiration timeline
  - i. Announcement & Implementation
- Qualified Legal Service Providers
  - . Consult immediately
- DACA events
  - Visit: oia.lacounty.gov
- Fraud: always a concern









### **Office of Immigrant Affairs**

- oia.lacounty.gov
- COVID-19 updates for immigrants: oia.lacounty.gov/coronavirusresources
- Virtual Press Conference for Media Event every Thursday
  - i. Sign up through DCBA or OIA website
- Schedule an OIA Workshop for Employees
  - i. Contact OIA 800-593-8222, or email oia@dcba.lacounty.gov
  - ii. Call for individual questions









# Minimum Wage Enforcement Program

Minimum Wage Ordinance Training



What is the MWO and MWEO
How Will DCBA Enforce the MWO?
Investigations



## Los Angeles County Minimum Wage (Section 8.100.040(A)(2)) The Minimum Wage

Employers with **26 or more** employees must pay their employees no less than the following hourly rates on the following effective dates: Employers with **25 or fewer** employees must pay their employees no less than the following hourly rates on the following effective dates:

July 1, 2016 - \$10.50
July 1, 2017 - \$12.00
July 1, 2018 \$13.25
July 1, 2019 - \$14.25
July 1, 2020 - \$15.00

- □ July 1, 2017 \$10.50
- □ July 1, 2018 \$12.00
- July 1, 2019 \$13.25
- □ July 1, 2020 \$14.25
- □ July 1, 2021 \$15.00

Los Angeles County Minimum Wage Ordinance (Section 8.100.030): Who is an Employee?

The Los Angeles County Minimum Wage Ordinance applies to:

- Employees who perform at least two (2) hours of work in a particular week within the unincorporated areas of Los Angeles County including part-time employees, full time employees and employees that are on probation/training, employees working for non-profit organization, and;
- Those employees who are entitled to the payment of minimum wage under California minimum wage law. (LC 1197)

# Los Angeles County Minimum Wage (MWO): Unincorporated Los Angeles County

You can determine if the work is performed within the unincorporated areas of the County by checking with the Los Angeles County Registrar Recorder's Office at the following link:

<u>https://lavote.net/apps/precinctsmaps</u>

If the address **does not** appear on the link above, be sure to use either of the two links below:

http://egis3.lacounty.gov/ravs/3 Referral Address Verification System

http://planning.lacounty.gov/znet
Department of Regional Planning

## Coverage

#### Step-by-Step guide to determine what minimum wage applies to employees

- On a web browser open up the link below and have the address ready where the employee performs work.
  - □ Website: <a href="https://lavote.net/apps/precinctsmaps">https://lavote.net/apps/precinctsmaps</a>
  - Under District/Precinct Map select from the drop down menu: District Map Look Up / by Address

#### District/Precinct Maps

Use this application to look up your district and precinct maps.

 $\sim$ 

District Map Look Up by Address

#### **District Map Look Up by Address**

#### Home Number \*

House number of the residence address (no fraction).

#### Street Name\*

Do not include street type (ave., st., blvd., etc.)

Submit Reset

Input the **Street Number** and the **Street Name**. **Do not** input "St. Ave. Blvd. W. N. etc." Then click **Submit**.

#### **District/Precinct Maps**

Use this application to look up your district and precinct maps.

District Map Look Up by Address

 $\sim$ 

#### **District Map Look Up by Address**

#### Home Number \*

2070

House number of the residence address (no fraction).

#### Street Name\*

Montrose

Do not include street type (ave., st., blvd., etc.)



It is important to select the correct address, there may be multiple locations with different cities. Make sure to completely read the entire address before selecting it.

#### **District/Precinct Maps**

Use this application to look up your district and precinct maps.

 $\sim$ 

District Map Look Up by Address

Select Address

2070 MONTROSE AVE , MONTROSE, CA, 91020



\* Note: If the address doesn't come up on the Registrar Recorder link, use either of the

links below.

Referral Address Verification System: <a href="http://egis3.lacounty.gov/ravs/">http://egis3.lacounty.gov/ravs/</a>

Regional Planning (Z-Net): <u>http://planning.lacounty.gov/znet</u>

#### Select District

28TH US CONGRESSIONAL

25TH ST SENATE

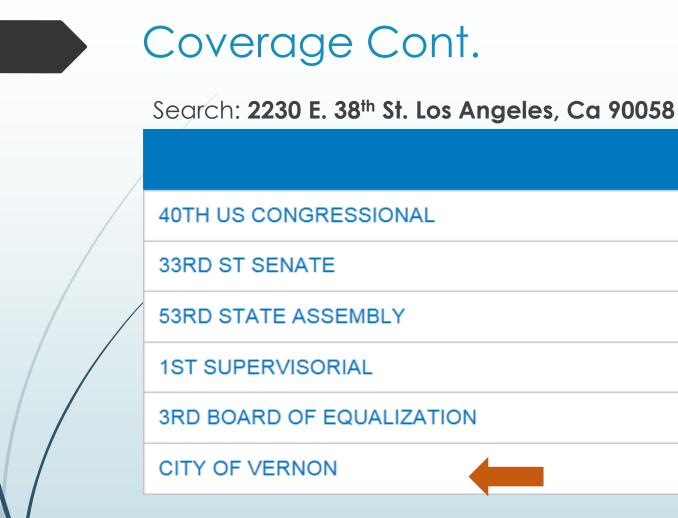
43RD STATE ASSEMBLY

**5TH SUPERVISORIAL** 

**3RD BOARD OF EQUALIZATION** 

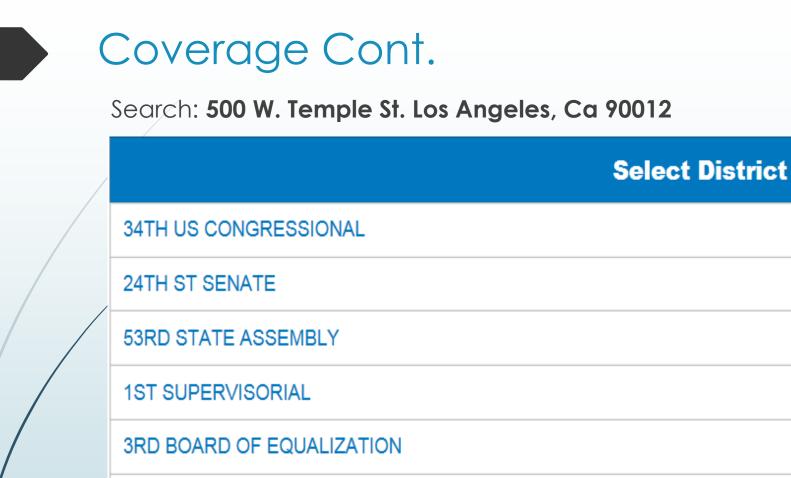
UNINCORPORATED MONTROSE





City of Vernon doesn't have it's own ordinance, therefore employees working at this location are subject to the State Minimum Wage.

**Select District** 



□ City of Los Angeles **has** it's own ordinance, therefore employees working at this location are subject to the **City of Los Angeles Minimum Wage**.

CITY OF LOS ANGELES

Search: 23146 Valencia Blvd Valencia Ca 91335

| / | Select District           |
|---|---------------------------|
|   | 25TH US CONGRESSIONAL     |
|   | 21ST ST SENATE            |
|   | 38TH STATE ASSEMBLY       |
|   | 5TH SUPERVISORIAL         |
|   | 1ST BOARD OF EQUALIZATION |
|   | CITY OF SANTA CLARITA     |

City of Santa Clarita doesn't have it's own ordinance, therefore employees working at this location are subject to the State Minimum Wage.

#### Minimum Wage Enforcement Ordinance: Notice Requirements (Section 8.101.060(A))

Every Employer must post in a conspicuous place at any workplace or jobsite located within unincorporated areas of County of Los Angeles a notice informing employees of:

- □ The current minimum wage rate; and
- □ The employee's rights under the MWO

If the employer does not have a physical location within the unincorporated areas of the County, the employer must provide the notice each year to the employees who perform work in the unincorporated areas of the County.

| This ordinance applies to empl<br>east two hours of work in a pa<br>corporated areas of Los Angele<br>equired to pay the minimum o<br>II hours worked.   | rticular week within unin-<br>is County. Employers are<br>wage set forth below for  | takes effect J  | uly 1, 2016.<br>This poster r<br>accessible pl<br>the primary<br>municate wit<br>functions, if o                          | nust be displayed in a conspicuous an<br>ace at job sites, in English, Spanish, an<br>anguage used by the employer to con<br>themployees regarding employees' wor<br>other than English or Spanish.  |  |  |
|--|---|---|---|--|--|--|
| Los Angeles County C<br>Minimun  | Los Angeles County Code Chapter 8.101<br>Notice to Employees  |   |   |  |  |  |
| Large Employers (26  | Employers must give employees written<br>information about their job and pay.   |   |   |  |  |  |
| \$10.5   | Initial Compensation Disclosure Statement:<br>At the time of hire, your employer must give you a written<br>statement disclosing the following:   |   |   |  |  |  |
| July 1,  |   |   |   |  |  |  |
| \$12 00 PER  | 12.00 PER \$13.25 PER HOUR  |   | loyer's name,   | business name, physical and mailing  |  |  |
| July 1, 2017   | July 1, 2018  | employe   | address of the main office, email address and the<br>employer's phone number  |  |  |  |
|  |   | Your rate(s) of pay and pay day     If applicable, your employer's tip policy     Your pay basis (hourly, week), commission)     The formula by which the rate of pay can be determined     Deductions taken from your pay check each pay period     Any additional information required by Jaw |   |  |  |  |
| \$14.25 PER HOUR   |   |   |   |  |  |  |
| July 1, 2019   | July 1, 2020  |   |   |  |  |  |
| Small Employers (25  | or less employees)  |   |   |  |  |  |
| \$10.5   | Pay Statement:<br>Each pay day, your employer must provide you with<br>information required by California Labor Code 226(a):  |   |   |  |  |  |
| July 1,  |   |   |   |  |  |  |
| \$12.00 PER HOUR   | \$13.25 PER HOUR  |   | d net wages e   |  |  |  |
| July 1, 2018   | Marcheller and American Marcheller and American American Marcheller and   |   |   | Total hours worked by the employee     Number of piece-rate units earned (for piece-rate workers)     Pay basis (hour, shift, day, week, commission)     Inclusive date of the period for which the employee is paid   |  |  |
|  |   |   |   |  |  |  |
| July 1, 2020   | July 1, 2021  | <ul> <li>Applicable hourly rates in effect during the pay period and<br/>corresponding number of hours worked at each hourly</li> </ul>   |   |  |  |  |
| July 1, 2020   | July 1, 2021  | rate  | nd address of t   |  |  |  |
| * Beginning January 1, 2022,<br>Officer (CEO) will determine<br>minimum wage based on the<br>which will become effective   | the adjusted rates of the<br>e Consumer Price Index.  |   |   | r, and either the last four digits of the<br>employee ID number  |  |  |
| Los Angeles County I<br>Your Rights A  |   | Los Angeles County Code Chapter & 100 & 8 101<br>Retaliation is Illegal<br>It is Illegal for an employer to retallate against<br>you for exercising your rights.  |   |  |  |  |
| You may be entitled to<br>violation of this law  | compensation for any  |   |   |  |  |  |
| You Have a Right to<br>File a Complaint:<br>You may file a complaint<br>with the Department of<br>Consumer and Business<br>Affairs' Wage Enforcement<br>Program for alleged vio-<br>lations of the Minimum<br>Wage Ordinance. Com-<br>plaints must be filed with-<br>in three years after the<br>occurrence of the alleged<br>violation. | You Have a Right<br>to Sue:<br>Any employee, entity, or<br>any other person acting<br>on behalf of the public<br>and whose rights under<br>this law have been vio-<br>lated may bring a civil<br>action in a court of law<br>against an employer who<br>violates the Minimum<br>Wage Ordinance. | their pote<br>Assert yo<br>under thi<br>Note: Your<br>if there is c   | the<br>right to:<br>splaint<br>ny person of<br>ential rights<br>in that rights<br>is law<br>employer may<br>base to do so | These actions are prohibited<br>if done to retaliate against<br>you for exercising your rights:<br>- Fire you<br>- Reduce your pay<br>- Discriminate against you<br>- Directing you or any of your<br>immediate family members<br>- take disciplinary actions against you<br>however, there is a presumption of<br>re is unable to show cause. |  |  |
| CONSUMER &<br>BUSINESS AFFAIRS   | Confidential & Fr<br>• Complaint investigation<br>• Education to workers  | on  |   | 800-593-8222<br>wagehelp@dcba.lacounty.gov   |  |  |

Minimum Wage Enforcement Ordinance: Recordkeeping and Access Requirements (Section 8.101.070 (A-D)

Every employer must keep accurate and complete records pertaining to each employee for a period of four years.

□ For purposes of monitoring compliance the employer must:

- Allow DCBA access to payroll records
- Allow DCBA to interview persons, including employees during normal business hours and
- Must cooperate with DCBA investigators

### How Will DCBA Enforce The MWO?

By ensuring that the employers know their responsibilities under the MWO Proactive Visits Counseling to employers By ensuring that the employees know their rights under the MWO Counseling to employees ✤ Accepting complaints By enforcing the applicable laws and 

regulations

Investigations



### Wage Enforcement Program (WEP) Investigations

Purpose

□ What is DCBA Investigating?

Correction Order

□ Wage Enforcement Order



### WEP Investigation Purpose

The purpose of an investigation is to find facts that will allow DCBA to identify and address violations of the County Minimum Wage Ordinance.

DCBA will utilize both complaint driven and proactive strategies to ensure that violations of the MWO are identified, addressed, and remedied in a timely and effective manner.

### WEP Investigation What is DCBA Investigating?

Los Angeles County Minimum Wage Enforcement Ordinance gives DCBA the authority to enforce the provisions of the Ordinance.

This includes:

- Unpaid Minimum Wages
  - Retaliation
  - Failure to Post
  - Failure to allow access to payroll records
  - Failure to maintain records



### Minimum Wage Enforcement Ordinance: Correction Order 8.101.120(A)

If during the investigation, DCBA WEP Investigator determines a violation of the MWO or the MWEO has occurred then DCBA may issue and serve a Correction Order (CO) to the Employer.

The Correction Order must:

- Identify the violations to be corrected and
- Give reasonable amount of time to correct the violation.



### Wage Enforcement Order

- The Wage Enforcement Order (WEO) is issued when there is substantiated violations of the County Minimum Wage Ordinance. The employer is required to post the Wage Enforcement Order in a conspicuous place within 24 hours of receipt.
- The employer, employee or a third party may contest the Wage Enforcement Order by:
  - □ Filing a Request for Reconsideration with DCBA within 20 days from the day of service or posting of the WEO.
  - DCBA will issue a Reconsideration Determination within 20 days of receipt of the written reconsideration
  - □ After receiving a Reconsideration Determination any person may file an administrative appeal with a hearing officer.
  - Any person may seek judicial review with the Superior Court. If no appeal is filed within 20 days the hearing officer's decision becomes final.

### Santa Monica Minimum Wage

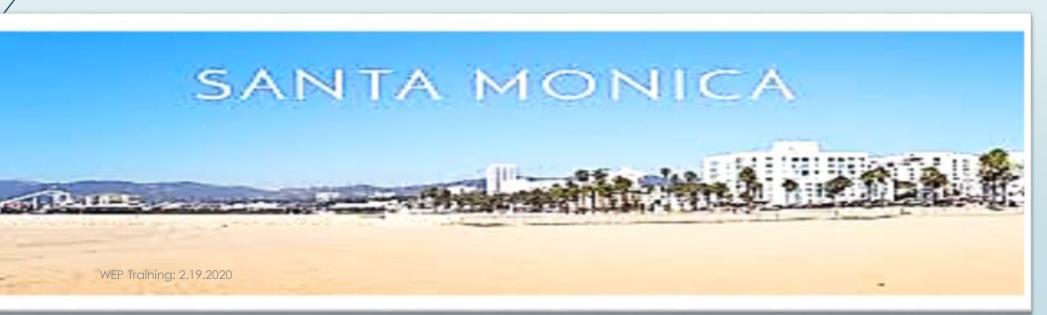
What is the Santa Monica Minimum Wage Ordinance?
 How Will DCBA Enforce the Santa Monica MWO?
 Investigations



### Santa Monica Minimum Wage Overview

- The Santa Monica Minimum Wage Ordinance establishes the minimum wage in Santa Monica for employees who perform two or more hours of work in a particular week within the geographic boundaries of the City of Santa Monica.
- You can determine if the work is performed within the boundaries of the City of Santa Monica by checking with the Los Angeles County Registrar Recorder's Office at the following link:

https://lavote.net/apps/precinctsmaps



### Santa Monica Minimum Wage Schedule

Employers with **26 or more** employees must pay their employees no less than the following hourly rates on the following effective dates:

□ July 1, 2016 - \$10.50 □ July 1, 2017 - \$12.00 □ July 1, 2018 \$13.25 □ July 1, 2019 - \$14.25 □ July 1, 2020 - \$15.00 Employers with **25 or fewer** employees must pay their employees no less than the following hourly rates on the following effective dates:

July 1, 2017 - \$10.50
July 1, 2018 - \$12.00
July 1, 2019 - \$13.25
July 1, 2020 - \$14.25
July 1, 2021 - \$15.00

Beginning January 1, 2022 and thereafter, the City of Santa Monica will determine the adjusted rates based on the Consumer Price Index (CPI), which will take effect July 1st of that year.

## Santa Monica Minimum Wage Notice Requirements

Every employer must post in a conspicuous place at any workplace or jobsite where any employee works a posting by the City of Santa Monica informing them:

Of the current minimum wage rate, and

The employees rights under the Santa Monica Minimum Wage Ordinance

Every employer must post the notices in English, Spanish and any other language spoken by at least 5% of the employees.

At the time of hire, the employer must provide the employee a written notice that contains: the employer's name, address, and telephone number. POST WHERE EMPLOYEES CAN READ EASILY - VIOLATORS SUBJECT TO PENALTIES

**OFFICIAL NOTICE** 

#### Santa Monica Minimum Wage \$14.25 per hour Large Businesses Per Small Businesses

Rate Effective Dates: July 1, 2019-June 30, 2020

In accordance with the Santa Monica Minimum Wage Ordinance in Santa Monica Municipal Code Chapter 4.62, every employer shall pay to each employee (including temporary and part-time employees) who performs at least two hours of work in a particular work week within the geographic limits of the City of Santa Monica wages of not less than the amounts shown in this notice. The rate will be adjusted annually on July 1 according to the schedule below. Certain exemptions and deferrals are available.

| Employers with 26<br>or more employees |               | Employers with 25<br>or fewer employees |               |
|--|---------------|---|---------------|
| 7/1/2016                               | \$10.50/hour  | 7/1/2016                                | \$10.00 /hour |
| 7/1/2017                               | \$12.00 /hour | 7/1/2017                                | \$10.50 /hou  |
| 7/1/2018                               | \$13.25 /hour | 7/1/2018                                | \$12.00/hou   |
| 7/1/2019                               | \$14.25 /hour | 7/1/2019                                | \$13.25/hou   |
| 7/1/2020                               | \$15.00 /hour | 7/1/2020                                | \$14.25 /hou  |
| 7/1/2021                               | \$15.00 /hour | 7/1/2021                                | \$15.00/hou   |
|  |               | * CA State Minimum Wage                 |               |

Under the Ordinance, employees who assert their rights to receive the City's minimum wage are protected from retaliation. Employees may file a civil lawsuit against their employers for any violation of the Ordinance. The City can investigate possible violations, and can enforce the minimum wage requirements. Violations of the minimum wage law include, but are not limited to:



FOR MORE INFORMATION, PLEASE CONTACT THE CITY OF SANTA MONICA: (310) 458-8281 • minimum.wage@smgov.net • www.smgov.net/minimumwage

### Santa Monica Hotel Minimum Wage & Paid Sick leave

### • Paid Sick Leave:

Paid sick leave must begin to accrue at the commencement of the employee's employment with the employer

Employers with 26 or more employees
 January 1, 2017: At least 40 hours
 January 1, 2018: At least 72 hours
 January 1, 2019: At least 72 hours
 January 1, 2020: At least 72 hours
 January 1, 2020: At least 72 hours
 January 1, 2017: At least 32 hours

- January 1, 2018: At least 40 hours
- January 1, 2019: At least 40 hours
   January 1, 2020: At least 40 hours

### • Hotel Worker:

Hotel Worker is any individual whose primary place of employment is at a hotel and employed by either the hotel directly or someone in contract with the hotel employer.

Hotel employers must pay hotel workers:

✤ July 1, 2016: \$13.25

- ✤ July 1, 2017: \$15.66
- ✤ July 1, 2018: \$16.10
- ✤ July 1, 2019: \$16.63

### Record Keeping, Statute of Limitations and Retaliation Provisions

### **Record Keeping:**

Every employer must retain payroll records for each employee for no less than three (3) years.

### Statute of Limitations:

Prosecution of any violation or an administrative citation or order must commence within three (3) years after discovery of the violation by law enforcement authorities or the victims to the offense.

### **Retaliation:**

Employer must not take any adverse action against a person within 90 days of the person's exercising their rights protected under this law, which will raise a rebuttable presumption that the adverse action taken was in retaliation.

### Wage Enforcement Program Investigations

What is the Role of the Investigator?
 What is DCBA Investigating on behalf of Santa Monica?
 Accepting Complaints
 Citations
 Remedies

### WEP Investigation What is the Role of the Investigator?

The investigator will make a determination whether the complaint is substantiated or unsubstantiated based on the evidence gathered during the investigation.

The investigator may:

- □ Conduct site Inspections;
- Interview employees or other witnesses to alleged violations;
- Review documents and records and;
- Perform any other investigatory method reasonably necessary to determine whether a violation occurred.



### WEP Investigation What is DCBA Investigating?

The City of Santa Monica contracted with DCBA to enforce the provisions set forth in the Santa Monica Minimum Wage Ordinance.

This includes:

- Unpaid Minimum Wages
- First-Time Learner Provisions
- Paid Sick Leave
- □ Hotel Worker Minimum Wage

### HONEST WORK. FAIR PAY.

Santa Monica's Minimum Wage begins July 1.

### WEP Investigation Accepting Complaints

Complaints alleging violations of the MWO will be accepted through various sources including:

In-person

Online

⊈ Email

Phone

Community-Based Organizations (CBO)

This includes complaints that are anonymous.



Once the complaint is received, there will be an initial review to determine jurisdiction.

# Request for Records and Administrative Citation

**Request for Records:** DCBA WEP Investigator will conduct a compliance visit to the business and request records to determine if a violation of the Santa Monica Minimum Wage Ordinance has occurred. Administrative Citation: Any person that is in violation of the provisions of the Santa Monica Minimum Wage Ordinance may be subject to administrative citation.

The Request for Records must:

- □ Identify the documents being requested
- Give reasonable amount of time to produce the records.

The Administrative Citation must contain: The amount of the fine for the violation

- An order prohibiting the continuation or repeated occurrence of the violation described in the citation
- A description of the fine payment process and the time and place where the fine shall be paid.

## QUESTIONS?

•



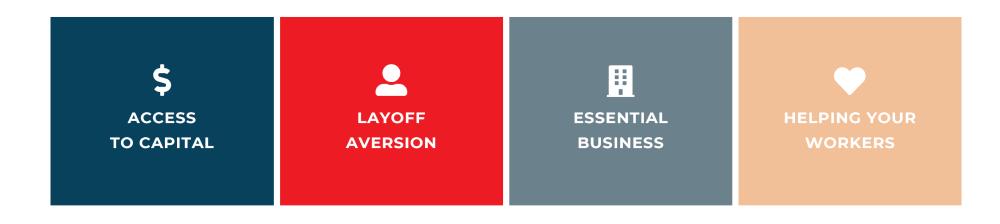
### LA COUNTY DISASTER HELP CENTER

For Businesses

**For Workers** 

For Non-Profits

For Tenants/Landlords



- County programs
- Access to capital
- Unemployment benefits
- Insurance claims
- Local resources
- Health Orders

- Live operators
- M-F 8:30am-5:30pm
- Saturday 10am-3pm
- Multi-language capacity

English, Vietnamese, Spanish, Chinese, Korean, Mandarin, Armenian and more



### LACountyHelpCenter.org 833-238-4450 DisasterHelpCenter@lacounty.gov





### U.S. Department of Labor Employee Benefits Security Administration

- Consolidated Omnibus Budget Reconciliation Act (COBRA)
- Health Insurance Portability & Accountability Act (HIPPA)
- Affordable Care Act (ACA)
- Employee Retirement Income Security Act (ERISA)



## Contact Information EBSA Benefits Advisors

- www.dol.gov/agencies/ebsa/aboutebsa/ask-a-question/ask-ebsa
- 1-866-444-3272 toll free
- EBSA Website:
- www.dol.gov/agencies/ebsa
  - Look for Brochure entitled, "Retirement and HealthCare Coverage...Questions and Answers for Dislocated Workers" in English and Spanish

Marketplace info – HealthCare.gov1-800-318-2596

## Know The 5 Signs, Self-Care, and Resources: The importance of connection

Department of Mental Health Prevention Division – Family and Community Partnerships

Tracie Andrews, LCSW



Learn the Five Signs that may mean someone is in emotional pain and might need help:



## **Five Signs of Emotional Suffering**



#### Personality changes.

You may notice sudden or gradual changes in the way that someone typically behaves. People in this situation may behave in ways that don't seem to fit their values, or the person may just seem different.



#### Uncharacteristically angry, anxious, agitated, or moody.

You may notice the person has more frequent problems controlling his or her temper and seems irritable, anxious or unable to calm down. People in more extreme situations of this kind may be unable to sleep or may explode in anger at a minor problem.



#### Withdrawal or isolation from other people.

Someone who used to be socially engaged may pull away from family and friends and stop taking part in activities that used to be enjoyable. In more severe cases the person may start failing to make it to work or school. Not to be confused with the behavior of someone who is more introverted, this sign is marked by a change in a person's typical sociability, as when someone pulls away from the social support typically available.

## **Five Signs of Emotional Suffering**



#### May neglect self-care and engage in risky behavior.

You may notice a change in the person's level of personal care or an act of poor judgment. For instance, someone may let personal hygiene deteriorate, or the person may start abusing alcohol or illegal substances or engaging in other self-destructive behavior that may alienate loved ones.



#### Overcome with hopelessness and overwhelmed by circumstances.

Have you noticed someone who used to be optimistic and now can't find anything to be hopeful about? That person may be suffering from extreme or prolonged grief, or feelings of worthlessness or guilt. People in this situation may say that the world would be better off without them, suggesting suicidal thinking.

Learn more about the Campaign at www.changedirection.org



follow us on

## **Social Connectedness**

- Social connectivity is the feeling of closeness and connectedness to a community. It is rooted in feelings of belonging, love and common values. Humans are innately social creatures. Every person we interact with is forever part of our social network. They are family members, friends, coworkers, teammates, neighbors, and acquaintances. Each has a lasting impact on our physical and mental health.
- During this unique time of social distancing, it is imperative that we do not completely disconnect with one another. In fact, it is critical now than ever to "virtually" come together.

## **Assumptions about Self-Care**

- Self-care takes a long time
- I don't have time for self-care
- Only people that can't handle stress and the demands of life need self-care
- I'm a \_\_\_\_\_ I don't need self-care

## WHERE TO GET HELP: COMMUNITY RESOURCES

Los Angeles County Department of Mental Health Access/Warm Line: 1-800-854-7771

Los Angeles County Community Resources Information Line: 2-1-1

LA County EAP: (213)738-4200

□LA Rape and Battering 24/7 Hotline:

- 626-793-3385
- 310-392-8381 or
- 213-626-3393

To locate a Domestic Violence Shelter: 800-978-3600 or 211

□ State of California Employment Development Program - File an Unemployment Insurance Claim: https://edd.ca.gov/Unemployment/Filing\_a\_Claim.htm

### Apps and Online Resources to managing Mood and Anxiety

(All are free to download & use)



**Mood Coach** is an app that helps you identify important values and then find activities and skills that can help you live by those values.



**Virtual Hope Box** is an app with games/distractions, motivational quotes, and 3 relaxation skills.



**Positive Activity Jackpot** is an app that helps people generate enjoyable activity ideas; there is a section for indoor activities.



**Breathe2Relax** is an app that can help manage stress by teaching and practicing deep-breathing exercises.



**Mindful USC Mobile App** is an app allows you to "Check-In" to get meditations tailored to your current mind heart.

## **Mental Health Resources**

### Didi Hirsch's Suicide Prevention Center

Los Angeles & Orange Counties **1-877-7-CRISIS 1-877-727-4747** 

### **Teen Line**

Please check website Or text "Teen" to 839863 Only accepting text from 6pm-10pm

### National Suicide Prevention Lifeline 1-800-273-TALK (8255) Press 1 for VA peers Press 2 for Spanish

Los Angeles County Dept. of Mental Health ACCESS/Warm Line 1-800-854-7771