



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

Members of the Board

Hilda L. Solis
Mark Ridley-Thomas
Sheila Kuehl
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commissioners

Chair

Mike Gomez
First District

Vice Chair

Joan Patsy Ostroy
Third District

Farrell J. Chiles
First District

Mark Ramos
First District

Eugene Hale
Second District

Gregory Gorman
Second District

Ronnie Jayne
Second District

Eugene Willis Jr.
Third District

Ross Viselman
Third District

Charline Sistrunk
Fourth District

Marcel Rodarte
Fourth District

Mark Waronek
Fourth District

Vivian Chan
Fifth District

Daniel Deng
Fifth District

Harry Leon
Fifth District

REGULAR MEETING NOTICE AND AGENDA

Thursday, July 16, 2020

10:30 AM – 12:00 PM

Web Access: [CAAC Meeting Link](#)

Phone Access Number: +1-408-418-9388

Phone Access Code: 126 965 0453

Web Access Password: CAAC!

I. ADMINISTRATIVE MATTERS

- 1) Call to Order
- 2) Roll Call and Confirmation of Quorum
- 3) Approval of Regular Meeting Minutes for:
 - a. May 21, 2020 (**Action Item**)
- 4) New Commissioner Welcome – Mark Waronek – Fourth Supervisorial District
- 5) 2020 Commission Goals
 - a. The CAAC will review and approve the 2020 Commission goals.
(**Discussion and Action Item**)

II. PRESENTATIONS

- 6) Department of Consumer and Business Affairs (DCBA) – Price Gouging
 - a. Taryn Lyon, Consumer and Business Affairs Representative III, will provide information and statistics on reported price gouging occurrences, the new price gouging app, and efforts made to address reported incidences.
(**Discussion and Possible Action Item**)
- 7) DCBA – Dispute Resolution Program and Vulnerable Populations
 - a. Jessica Morales, Consumer and Business Affairs Representative III, and Tanzila Huda, Consumer and Business Affairs Representative III, will provide information on how the Dispute Resolution Program provides assistance to the homeless population of Los Angeles County.
(**Discussion and Possible Action Item**)



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IV. MISCELLANEOUS

- 8) CAAC Committee Updates
- 9) CAAC Future Agenda Items
- 10) Public Comment
- 11) Adjournment

Next Meeting: **Thursday, September 17, 2020**
10:30 a.m. – 12:00 p.m.
Location To Be Determined

500 W. Temple Street, Room B-96, Los Angeles, CA 90012-2706
Telephone (213) 974-1452 * (800) 593-8222 * Fax (213) 687-1137 * Website: dcba.lacounty.gov

Please note that public comment will be accepted by e-mail or mail.

You may submit public comment by e-mail to DCBA_Commissions@DCBA.lacounty.gov
or by mail to:

Attention:
Department of Consumer and Business Affairs
500 West Temple Street, Room B96
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the Agenda item and meeting date in your correspondence. Correspondence received shall become part of the official record.

LOBBYIST REGISTRATION

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalty. For further information, call (213) 974-1093.

ACCOMMODATIONS

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices are available with at least three business days' notice before the meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. Y 5:00 p.m. lunes a viernes.

SUPPORTING DOCUMENTATION

Supporting documentation can be obtained at the Department of Consumer and Business Affairs, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-96, Los Angeles, CA 90012 during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M