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# COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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BOARD OF SUPERVISORS

Hilda L. Solis  
Mark Ridley-Thomas  
Sheila Kuehl  
Janice Hahn  
Kathryn Barger

*"To Enrich Lives Through Effective and Caring Service"*

## Commission Meeting Minutes

Thursday, July 16, 2020  
10:30 a.m. – 12:00 p.m.

### Meeting Held via Teleconference

**Item 1: Call to Order** Chair Gomez called the meeting to order at 10:36 a.m.

**Item 2: Roll Call and Confirmation of Quorum** Roll call was taken, and the quorum requirement was not met. Quorum was met at 10:40 a.m.

**Present**      **1<sup>st</sup> District:** Farrell Chiles, Mike Gomez  
                  **2<sup>nd</sup> District:** Ronnie Jayne  
                  **3<sup>rd</sup> District:** Eugene Willis Jr, Joan Patsy Ostroy  
                  **4<sup>th</sup> District:** Charline Sistrunk, Marcel Rodarte  
                  **5<sup>th</sup> District:** Harry Leon, Vivian Chan

**Absent**        **1<sup>st</sup> District:** Mark Ramos  
                  **2<sup>nd</sup> District:** Eugene Hale, Gregory Gorman  
                  **3<sup>rd</sup> District:** None  
                  **4<sup>th</sup> District:** None  
                  **5<sup>th</sup> District:** Daniel Deng

**Staff**         Joel Ayala, Maggie Becerra, Taryn Lyon, Tanzila Huda, Sayuj Panicker,  
                  Francisco Mendez

**Public**        None

### Item 3: Approval of Consumer Affairs Advisory Commission (CAAC) Minutes

Commissioner Rodarte moved to approve the minutes of the CAAC meeting for May 21, 2020. The motion was seconded by Commissioner Jayne. Motion passed with Commissioner Waronek abstaining from the vote.

### Item 4: New Commissioner Welcome – Mark Waronek – 4<sup>th</sup> Supervisorial District

Newly appointed Commissioner Mark Waronek, from the 4<sup>th</sup> Supervisorial District, was introduced to the CAAC and general public. After Commissioner Waronek gave a brief introduction and biography, he was welcomed to the Commission by Chair Gomez and all present Commissioners.

### Item 5: Consumer Affairs Advisory Commission (CCAC) 2020 Commission Goals

The final version of the 2020 CAAC Commission Goals was formerly presented. Commissioner Ostroy moved to approve the 2020 goals. The motion was seconded by Commissioner Leon. Motion passed unanimously.

**Item 6: Department of Consumer Affairs (DCBA) – Price Gouging**

Maggie Becerra, Deputy Director of Consumer Counseling, and Taryn Lyon, Consumer and Business Affairs Representative III, provided information on the upcoming DCBA Price Gouging App and provided statistical updates on suspected price gouging occurrences that have been submitted by Los Angeles County residents. A live demo on the process of submitting a price gouging complaint through the DCBA website was also presented.

**Item 7: DCBA - Dispute Resolution Program and Vulnerable Populations**

Jessica Morales, Acting Supervisor, and Tanzila Huda, Consumer Affairs Representative III, provided statistics on the Dispute Resolution Program and shared information on how the program provides needed assistance to one of the most vulnerable populations of Los Angeles County, the homeless. Among the updates, some of the most notable cases that have gone through the mediation process were also shared.

**Item 8: CAAC Committee Updates**

Commissioner Jayne, Chair of the Public Information Committee, mentioned that the Committee received information on the outreach efforts made by DCBA and updates on some of the changes that are planned to the DCBA website. Commissioner Gorman, Chair of the Legislative Committee, was unavailable to provide the Committee Update. The Legislative Committee update was provided by Commissioner Chiles, who stated that the Committee received updates on current legislation that the Department is tracking.

**Item 9: Future Agenda Items**

- Brown Act Updates
- COVID-19 Testing Site Information

**Item 10: Public Comment**

None

**Item 11: Adjournment**

Commissioner Waronek moved to adjourn the CAAC meeting. Commissioner Ostroy seconded the motion. The meeting was adjourned at 12:02 p.m.