



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

Hilda L. Solis Holly J. Mitchell Sheila Kuehl Janice Hahn Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commissioners

Chair

Mike Gomez First District

Vice Chair

Joan Patsy Ostroy
Third District

Farrell J. Chiles First District

Mark Ramos First District

Eugene Hale Second District

Gregory Gorman Second District

Ronnie Jayne Second District

Eugene Willis Jr.

Third District

Charline Sistrunk
Fourth District

Marcel Rodarte
Fourth District

Mark Waronek
Fourth District

Vivian Chan Fifth District

Daniel Deng Fifth District

Harry Leon Fifth District

REGULAR MEETING NOTICE AND AGENDA

Tuesday, December 29, 2020 10:30 AM – 12:00 PM

CAAC Meeting Link

Web Access Password: DCBACAAC! Phone Access Number: +1-213-306-3065 Access Code/Meeting Number: 126 254 6093

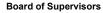
I. ADMINISTRATIVE MATTERS

- 1) Call to Order
- 2) Roll Call and Confirmation of Quorum
- 3) Approval of Regular Meeting Minutes for:
 - November 19, 2020 (Action Item)
- 4) Approval of Consumer Affairs Advisory Commission (CAAC) 2021 Meeting Calendar
 - The CAAC will review and approve the CAAC 2021 Meeting Calendar. (Action Item)
- 5) 2021 Nominations and Elections Update
 - Francisco Mendez, Department of Consumer and Business Affairs (DCBA)
 Commission Services Liaison, will provide an update on the nomination and election process for 2021 Chair and Vice-Chair of the CAAC.

II. PRESENTATIONS

- 6) DCBA Update on Assembly Bill (AB) 3088
 - Maritza Guttierez, Chief of Counseling and Mediation, will share an update on how AB 3088 has impacted the mediation process administered by DCBA, as well as information on newly developed tools and resources developed to assist litigiants through the mediation process. (Discussion)
- 7) DCBA Information on Common Scams
 - Keven Chavez, DCBA Public Information Officer, will share information on how to identify and avoid common scams targeting Los Anegels County residents.

Next Meeting: **January 21, 2021** 10:30 a.m. – 12:00 p.m. Teleconfrence via WEBEX





COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

Hilda L. Solis Holly J. Mitchell Sheila Kuehl Janice Hahn Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commissioners

Chair

Mike Gomez First District

Vice Chair

Joan Patsy Ostroy

Third District

Farrell J. Chiles First District

Mark Ramos First District

Eugene Hale Second District

Gregory Gorman
Second District

Ronnie Jayne Second District

Eugene Willis Jr.

Third District

Charline Sistrunk
Fourth District

Marcel Rodarte
Fourth District

Mark Waronek
Fourth District

Vivian Chan Fifth District

Daniel Deng Fifth District

Harry Leon Fifth District

III. MISCELLANEOUS

- 8) CAAC Legislative and Public Information Committee Updates
- 9) DCBA Department Update
- 10) CAAC Future Agenda Items
- 11) Public Comment
- 12) Adjournment

Please note that public comment will be accepted by e-mail or mail.

You may submit public comment by e-mail to: DCBA Commissions@DCBA.lacounty.gov

or by mail to:
Attention:
Department of Consumer and Business Affairs
500 West Temple Street, Room B96
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the Agenda item and meeting date in your correspondence.

Correspondence received shall become part of the official record.

LOBBYIST REGISTRATION

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalty. For further information, call (213) 974-1093.

ACCOMMODATIONS

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices are available with at least three business days' notice before the meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. Y 5:00 p.m. lunes a viernes.

SUPPORTING DOCUMENTATION

Supporting documentation can be obtained at the Department of Consumer and Business Affairs, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-96, Los Angeles, CA 90012 during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M