



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

BOARD OF SUPERVISORS

Hilda L. Solis
Holly J. Mitchell
Sheila Kuehl
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commission Meeting Minutes

Tuesday, December 29, 2020
10:30 a.m. – 12:00 p.m.

Meeting Held via Teleconference

Item 1: Call to Order Chair Gomez called the meeting to order at 10:32 a.m.

Item 2: Roll Call and Confirmation of Quorum Roll call was taken, and the quorum requirement was met.

Present **1st District:** Farrell Chiles, Mike Gomez
 2nd District: Ronnie Jayne, Gregory Gorman
 3rd District: Joan Patsy Ostroy
 4th District: Charline Sistrunk, Marcel Rodarte, Mark Waronek
 5th District: Daniel Deng, Harry Leon, Vivian Chan

Absent **1st District:** Mark Ramos
 2nd District: Eugene Hale, Eugene Willis Jr
 3rd District: None
 4th District: None
 5th District: None

Staff Maggie Becerra, Maritza Gutierrez, Keven Chavez, Elena Miller, Francisco Mendez

Public None

Item 3: Approval of Consumer Affairs Advisory Commission (CAAC) Minutes

Commissioner Leon moved to approve the minutes of the CAAC meeting for November 19, 2020. The motion was seconded by Commissioner Ostroy. Motion was passed with Commissioner Rodarte abstaining from the vote.

Item 4: Approval of CAAC 2021 Meeting Calendar

Francisco Mendez, Department of Consumer and Business Affairs (DCBA) Commission Services Liaison, presented the CAAC 2021 Meeting Calendar. Commissioner Chan moved to accept and approve the meeting calendar as presented. Commissioner Leon seconded the motion. The motion was unanimously passed via roll-call vote.

Item 5: 2021 Nominations and Elections Update

Francisco Mendez, DCBA Commission Services Liaison, shared information on the upcoming election process for the selection of Commission Chair and Vice-Chair for calendar year 2021. Among the shared information, Mr. Mendez informed the CAAC that elections will take place at the first CAAC meeting, scheduled for January 21, 2021 at 10:30 a.m.

Item 6: DCBA – Update on Assembly Bill (AB) 3088

Maritza Gutierrez, DCBA Chief of Mediation and Counseling, shared information on how AB 3088 has impacted the mediation program administered by the DCBA. Ms. Gutierrez also shared how virtual alternative service methods have been developed and implemented by the mediation team in response to the COVID-19 pandemic. Information on newly developed tools, resources, and outreach efforts made by DCBA was also shared.

Item 7: DCBA - Information on Common Scams

Keven Chavez, DCBA Public Information Officer, shared information and updates on common holiday scams that were prevalent during the holiday season. Information on general scams that Los Angeles County residents should be aware of, as well as, tips, tools available to help identify these scams, and ways that residents can report suspected scams was also shared.

Item 8: CAAC Legislative and Public Information Committee Updates

Commissioner Jayne, Chair of the Public Information Committee, stated that the Committee received information on holiday and common scams targeting Los Angeles County residents. Because of the importance of this information, Commissioner Jayne recommended to the Executive Committee that this information be presented at this CAAC meeting. Commissioner Gorman, Chair of the Legislative Committee, was unavailable to provide the Legislative Committee Update.

Item 9: DCBA Department Update

Maggie Becerra, DCBA Deputy Director of Consumer Counseling, notified the CAAC that the next round of mediator trainings has been postponed and is now planned for February. Information on the training schedule and format will be shared once a date has been finalized.

Item 10: Future Agenda Items

- Information on the Rent Stabilization Ordinance
- Prevalent Legislative Items in January
- Bank-On

Item 11: Public Comment

None

Item 12: Adjournment

Commissioner Jayne moved to adjourn the CAAC meeting. Commissioner Leon seconded the motion. The meeting was adjourned at 11:43 a.m.