Relocation Assistance FAQs

What is relocation assistance?
Relocation assistance can be in the form of money, a comparable accommodation and/or services from a relocation specialist in locating a new place to live – all provided by the landlord.

When is relocation assistance required?
Landlords are required to pay relocation assistance when tenants are permanently or temporarily displaced from their units through no fault of their own.

What does it mean to be permanently or temporarily displaced?
- A tenant is **permanently displaced** if they are evicted for a No-Fault reason such as:
  - A landlord evicts a tenant so that they or their family member can move into the tenant’s unit,
  - Withdrawal of the unit from rental market (Ellis Act) or,
  - A government mandate.
- A tenant is **temporarily displaced** if they must temporarily leave their unit for one of the following reasons, until the issue is resolved:
  - Necessary repairs,
  - Rehabilitation (Major upgrades/repairs that increase value to the property),
  - Health and safety violations or,
  - Work that cannot be completed while the tenant remains in the unit.

Who qualifies for relocation assistance?
Tenants who live in units subject to the Rent Stabilization Ordinance (RSO) in the unincorporated areas of Los Angeles County that are being evicted for a “no-fault” reason or are being temporarily displaced qualify for relocation assistance.

How much relocation assistance do permanently displaced tenants get?
Tenants are eligible for the following relocation assistance amounts, per unit:

<table>
<thead>
<tr>
<th>Relocation Assistance Amounts</th>
<th>4/1/2020- 6/30/2021</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Studio</td>
</tr>
<tr>
<td>Standard</td>
<td>$7,654</td>
</tr>
<tr>
<td>Seniors, Minors, Persons w/ Disabilities</td>
<td>$9,272</td>
</tr>
<tr>
<td>Lower-Income Household</td>
<td>$10,980</td>
</tr>
</tbody>
</table>
Relocation assistance is based on the size of the unit and not the number of tenants in the unit. However, if there is a Qualified or Lower-Income Tenant in the household, landlords must pay the Qualified or Lower-Income relocation assistance amount.

Who is a Qualified or Lower-Income tenant?
Tenants who are seniors, persons with disabilities, or households with minor children are considered Qualified. Lower-Income Tenants are defined by the California Health and Safety Code Section 50079.5.

What relocation assistance do temporarily displaced tenants receive?
- Tenants who are temporarily displaced for 30 days or less must be provided a per-diem (an allowance or payment made for each day).
- Tenants who are temporarily displaced for 31 days or more must be provided either a per-diem or comparable accommodations to their unit, if available.

The current per-diem rate is $207 per night (including taxes), plus an additional $66 per adult for meals and incidentals and $33 per child, 12 and under. This rate is based on the Federal General Services Administration per diem rate for lodging in Los Angeles County, which is updated annually.

Note: Landlords must first obtain approval from the County before issuing a Notice of Temporary Relocation to their tenant(s).

When will tenants receive the relocation assistance payment?
For permanent displacements, landlords must provide tenants with access to the funds in an established escrow account at the time a Notice of Termination is served to the tenant for approved “No-Fault” evictions. Landlords may make direct payments to tenants for approved temporary displacements, which should be done prior to the displacement, unless otherwise agreed upon by the landlord and tenant.

What happens if there is disagreement about the relocation assistance the tenant is eligible for?
Please contact the Department of Consumer & Business Affairs for further assistance.

Questions?
☎ (833) 223-7368
✉ Rent@dcba.lacounty.gov
✉ 500 West Temple Street Suite B-96 Los Angeles, California 90012
Attention: Rent Stabilization Program

Disclaimer: This is a brief summary of information related to the LA County Rent Stabilization Ordinance. It is not legal advice. Readers should consult an attorney for advice on how the Ordinance applies in their particular case. Laws and guidelines are frequently amended. DCBA recommends that readers verify information against the current Ordinance in the event that any new changes are not yet reflected in this bulletin.