LA County Relocation Assistance FAQs

What is relocation assistance?
Relocation assistance is a benefit that landlords may be required to provide displaced tenants depending on the jurisdiction their property is located in. Relocation assistance can be in the form of money, a comparable accommodation and/or services from a relocation specialist in locating a new place to live – all provided by the landlord.

When is relocation assistance required?
Landlords for properties located in unincorporated areas of Los Angeles County, or in cities that do not have their own requirements for relocation assistance, are required to pay relocation assistance when tenants are permanently or temporarily displaced from their units through no fault of their own.

What does it mean to be permanently or temporarily displaced?
- A tenant is **permanently displaced** if they are evicted for a No-Fault reason such as:
  - A landlord evicts a tenant so that they or their family member can move into the tenant’s unit,
  - Withdrawal of the unit from rental market (Ellis Act) or,
  - Complying with a government order
- A tenant is **temporarily displaced** if they must temporarily leave their unit for one of the following reasons, until the issue is resolved:
  - Necessary repairs,
  - Rehabilitation (Major upgrades/repairs that increase value to the property),
  - Health and safety violations or,
  - Work that cannot be completed while the tenant remains in the unit.

Who qualifies for relocation assistance?
Tenants who live in units subject to the Rent Stabilization and Tenant Protections Ordinance in the unincorporated areas of Los Angeles County that are being evicted for a “no-fault” reason or are being temporarily displaced qualify for relocation assistance.

How much relocation assistance do permanently displaced tenants get?
For properties under the jurisdiction of LA County, displaced tenants are eligible for the following relocation assistance amounts, per tenant household:

<table>
<thead>
<tr>
<th></th>
<th>Studio</th>
<th>1 Bedroom</th>
<th>2 Bedrooms</th>
<th>3 Bedrooms</th>
<th>4+ Bedrooms</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Standard</strong></td>
<td>$7,654</td>
<td>$8,662</td>
<td>$10,797</td>
<td>$13,115</td>
<td>$14,759</td>
</tr>
<tr>
<td><strong>Seniors, Minors, Persons w/ Disabilities</strong></td>
<td>$9,272</td>
<td>$10,675</td>
<td>$13,359</td>
<td>$16,043</td>
<td>$17,995</td>
</tr>
<tr>
<td><strong>Lower-Income Household</strong></td>
<td>$10,980</td>
<td>$12,688</td>
<td>$15,921</td>
<td>$18,971</td>
<td>$21,411</td>
</tr>
</tbody>
</table>
Relocation assistance is based on the size of the unit and not the number of tenants in the unit. However, if there is a Qualified or Lower-Income Tenant in the household, landlords must pay the Qualified or Lower-Income relocation assistance amount.

**Who is a Qualified or Lower-Income tenant?**
Tenants who are seniors, persons with disabilities, or households with minor children are considered Qualified. Lower-Income Tenants are defined by the California Health and Safety Code Section 50079.5.

**When will tenants receive the relocation assistance payment?**
For permanent displacements, landlords must provide tenants with access to the funds in an established escrow account at the time a Notice of Termination is served to the tenant for approved “No-Fault” evictions. Landlords may make direct payments to tenants for approved temporary displacements, which should be done prior to the displacement, unless otherwise agreed upon by the landlord and tenant.

**What happens if there is disagreement about the relocation assistance the tenant is eligible for?**
Please contact the Department of Consumer & Business Affairs for further assistance.

**Questions?**

- (833) 223-7368
- Rent@dcba.lacounty.gov
- 320 West Temple Street Room G-10 Los Angeles, California 90012
  Attention: Rent Stabilization Program

**Disclaimer:** This is a brief summary of information related to the LA County Rent Stabilization and Tenant Protections Ordinance. It is not legal advice. Readers should consult an attorney for advice on how the Ordinance applies in their particular case. Laws and guidelines are frequently amended. DCBA recommends that readers verify information against the current Ordinance in the event that any new changes are not yet reflected in this bulletin.