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# COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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Board of Supervisors

Hilda L. Solis  
Holly J. Mitchell  
Sheila Kuehl  
Janice Hahn  
Kathryn Barger

*"To Enrich Lives Through Effective and Caring Service"*

## Commissioners

### Chair

Joan Patsy Ostroy  
*Third District*

Farrell J. Chiles  
*First District*

Mike Gomez  
*First District*

Mark Ramos  
*First District*

Carlos Collard  
*Second District*

Ronnie Jayne  
*Second District*

Michelle Katz  
*Third District*

Michelle Rofeh-Lensky  
*Third District*

Charline Sistrunk  
*Fourth District*

Mark Waronek  
*Fourth District*

Vivian Chan  
*Fifth District*

Daniel Deng  
*Fifth District*

Harry Leon  
*Fifth District*

## REGULAR MEETING NOTICE AND AGENDA

**Meeting Held Via Teleconference**  
**Thursday, May 19, 2022**  
**10:30 AM – 12:00 PM**

**Web Access:** [Meeting Link](#)

**Web Access Password:** DCBACAAC!

**Phone Access Number:** +1-213-306-3065

**Access Code/Meeting Number:** 2554 525 9498

### I. ADMINISTRATIVE MATTERS

- 1) Call to Order
- 2) Roll Call and Confirmation of Quorum
- 3) Approval of Regular Meeting Minutes for:
  - March 17, 2022 (**Action Item**)
- 4) Commissioner Welcome– Michelle Rofeh-Lensky, 3rd Supervisorial District
  - The Consumer Affairs Advisory Commission (CAAC) will welcome newly appointed Commissioner Michelle Rofeh-Lensky to the CAAC.
- 5) Department of Consumer and Business Affairs (DCBA) Commission Services – Introduction of New Commission Services Liaison and Transition Plan
  - Francisco Mendez, DCBA Commission Services Liaison, will introduce Taryn Lyon as the new Commission Services Liaison and detail the transition plan.
- 6) DCBA Commission Services - Assembly Bill 361, Continuance of Teleconferencing
  - Francisco Mendez will share updated information on teleconferencing and the return of in-person meetings. (**Update**)
- 7) CAAC – 2021 CAAC Annual Report
  - The CAAC will approve their 2021 CAAC Annual Report (**Discussion and Action Item**)
- 8) CAAC - Solicitation of New CAAC Vice-Chair
  - CAAC Chair Ostroy will provide remarks on the need for a new Vice-Chair.



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## II. PRESENTATIONS

### 9) DCBA - New Rules and Regulations Regarding Debt Collection

- Stephen Angulo, Consumer and Business Affairs Representative II for DCBA, will present on the new rules and regulations established for debt collection.  
**(Discussion)**

## III. MISCELLANEOUS

### 10) CAAC Legislative and Public Information Committee Updates

### 11) DCBA Department Update

### 12) CAAC Future Agenda Items

### 13) Public Comment

### 14) Adjournment

Next Meeting: **July 21, 2022**

10:30 a.m. – 12:00 p.m.

Meeting Location and Format to be Determined According to Assembly Bill 361

**Please note that public comment can also be submitted by mail or e-mail.**

You may submit public comment by e-mail to: [DCBA\\_Commissions@DCBA.lacounty.gov](mailto:DCBA_Commissions@DCBA.lacounty.gov)

or by mail to:

Attention:  
Department of Consumer and Business Affairs  
Commission Services Liaison  
320 West Temple Street, Room G-10  
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the agenda item and meeting date in your correspondence. Correspondence received shall become part of the official public record.

### **LOBBYIST REGISTRATION**

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For further information, you may call (213) 974-1093.

### **ACCOMMODATIONS**

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices for in-person meetings are available with at least three business days' notice before the meeting date.

Agendas in Braille and/or alternate formats can be made available upon request. Please call (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. Y 5:00 p.m. Lunes a Viernes.

### **SUPPORTING DOCUMENTATION**

Supporting documentation can be obtained at the Department of Consumer and Business Affairs Headquarters in Downtown Los Angeles, Hall of Records, 320 West Temple Street, Room G-10, Los Angeles, CA 90012, during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M.

Documentation can also be provided via mail or email by submitting a request to [DCBA\\_Commissions@DCBA.lacounty.gov](mailto:DCBA_Commissions@DCBA.lacounty.gov)