



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

BOARD OF SUPERVISORS

Hilda L. Solis
Holly J. Mitchell
Sheila Kuehl
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commission Meeting Minutes

Thursday, March 17, 2022

10:30 a.m. – 12:00 p.m.

Meeting Held via Teleconference

Item 1: Call to Order Chair Ostroy called the meeting to order at 10:33 a.m.

Item 2: Roll Call and Confirmation of Quorum Roll call was taken, and the quorum requirement was met.

Present	1st District: Farrell Chiles 2nd District: Carlos Collard, Gregory Gorman, Ronnie Jayne 3rd District: Michelle Katz, Joan Patsy Ostroy 4th District: Charline Sistrunk 5th District: Vivian Chan, Harry Leon
Absent	1st District: Mike Gomez, Mark Ramos 2nd District: None 3rd District: None 4th District: Mark Waronek 5th District: Daniel Deng
Staff	Maggie Becerra, Jessica Diaz, Francisco Mendez, Sayuj Panicker (County Counsel)
Public	None

Item 3: Approval of Consumer Affairs Advisory Commission (CAAC) Minutes

Commissioner Leon moved to approve the minutes of the CAAC meeting for February 17, 2022. The motion was seconded by Commissioner Ostroy. Motion to approve was passed unanimously via roll call vote.

Item 4: Commissioner Welcome and Introduction – Carlos Collard, 2nd District

Newly appointed Commissioner Carlos Collard, 2nd Supervisorial District, provided a brief introduction and was welcomed to the CAAC by the Commission.

Item 5: Assembly Bill 361 – Updated Information – Masking Mandate in County Facilities

Francisco Mendez, Department of Consumer and Business Affairs (DCBA) Commission Services Liaison, shared that the indoor masking mandate for Los Angeles County facilities will end on March 21, 2022. Masks are now strongly recommended, but not required, and will also be available at DCBA worksites and public counters for any individual upon request.

Item 6: 2022 Commission Goals

Francisco Mendez shared the 2021 Commission Goals. After review and discussion, Commissioner Ostroy moved that the goals for 2021, with no changes or revisions made, be applied for 2022. Commissioner Jayne seconded the motion. Motion to approve was passed unanimously via roll call vote.

Item 7: CAAC – Standing Item: Commissioner Report on Supervisorial District Needs

Commissioners from the 4th Supervisorial District were unable to provide the Commissioner Report. After discussion on rescheduling, Commissioner Sistrunk moved to postpone the 4th District report until the July full body meeting and push the 5th District report to the September 2022 meeting. Commissioner Gorman seconded the motion. Motion to postpone was passed unanimously via roll call vote.

Item 8: Runaway Medical Costs for Consumers

Commissioner Gomez was unavailable to present on this agenda item. Commissioner Jayne motioned to postpone this agenda item to a future CAAC meeting. Commissioner Leon seconded the motion. Motion to postpone was passed unanimously via roll call vote.

Item 9: CAAC Legislative and Public Information Committee Updates

Committee Chair Leon and Jayne stated that the first Legislative and Public Information Committee meetings are scheduled for April 2022. A Committee update will be provided at the first full body meeting after the Committee meetings.

Item 10: DCBA Department Update

Maggie Becerra, DCBA Deputy Director of Consumer Counseling, shared how the Department has been responding to complaints of price gouging for at home test kits for COVID-19 and on complaints received by consumers on purchases made for individually packed at home test kits. After an investigation was conducted by the Department, it was made evident that some businesses were separating testing kits and selling tests individually at a higher cost. Information on the investigation will be provided during a future Department update.

Item 11: Future Agenda Items

- AB 361 (if needed)
- Annual Report
- Commission Goal Number 5
- Runaway Medical Costs for Consumers

Item 12: Public Comment

None

Item 13: Adjournment

The meeting was adjourned at 11:23 a.m.