



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

BOARD OF SUPERVISORS

Hilda L. Solis
Holly J. Mitchell
Sheila Kuehl
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commission Meeting Minutes

Thursday, May 19, 2022
10:30 a.m. – 12:00 p.m.

Meeting Held via Teleconference

Item 1: Call to Order Chair Ostroy called the meeting to order at 10:36 a.m.

Item 2: Roll Call and Confirmation of Quorum Roll call was taken, and the quorum requirement was not met. Quorum was met at 10:46 a.m.

Present	1st District: Farrell Chiles, Mike Gomez 2nd District: Ronnie Jayne 3rd District: Michelle Katz, Michelle Rofeh-Lensky, Joan Patsy Ostroy 4th District: Mark Waronek 5th District: Harry Leon
Absent	1st District: Mark Ramos 2nd District: Carlos Collard 3rd District: None 4th District: Charline Sistrunk 5th District: Vivian Chan, Daniel Deng
Staff	Rafael Carbajal, Maggie Becerra, Stephen Angulo, Taryn Lyon, Francisco Mendez
Public	None

Item 3: Approval of Consumer Affairs Advisory Commission (CAAC) Minutes

Commissioner Katz moved to approve the minutes of the CAAC meeting for March 17, 2022. The motion was seconded by Commissioner Jayne. Motion to approve was passed unanimously via roll call vote.

Item 4: Commissioner Welcome – Michelle Rofeh-Lensky, 3rd District

Newly appointed Commissioner Michelle Rofeh-Lensky, 3rd Supervisorial District, provided a brief introduction and was welcomed to the CAAC by the Commission.

Item 5: Department of Consumer and Business Affairs (DCBA) Commission Services – Introduction of New Commission Services Liaison and Transition Plan

Francisco Mendez, DCBA Commission Services Liaison, shared that as of June 1, 2022, the transition process for a new liaison will be complete. Mr. Mendez thanked the CAAC for the support and guidance during his tenure. Mr. Mendez then introduced Taryn Lyon as the new liaison. Ms. Lyon provided a brief introduction and was welcomed by the CAAC and leadership.

Item 6: DCBA Commission Services – Assembly Bill 361, Continuance of Teleconferencing

Francisco Mendez announced that conference rooms have been reserved for when in-person meetings resume. A future update will be shared with information on the transition process from teleconferenced meetings to in-person meeting and logistics.

Item 7: CAAC – 2021 CAAC Annual Report

Francisco Mendez shared the 2021 CAAC Annual Report. After review and discussion, Commissioner Ostroy moved that the report, pending updates to some Commissioner profiles and a new group picture, be approved. Commissioner Jayne seconded the motion. Motion to approve was passed unanimously via roll call vote.

Item 8: CAAC - Solicitation of New CAAC Vice-Chair

Based on Commissioner Gorman's resignation, and the need to elect a new Vice-Chair, Commissioner Jayne moved to nominate and elect Commissioner Mike Gomez to serve as the new Vice-Chair of the CAAC until the end of the calendar year. Commissioner Ostroy seconded the motion. Motion to elect was passed unanimously via roll call vote.

Item 9: DCBA – New Rules and Regulations Regarding Debt Collection

Stephen Angulo, Consumer and Business Affairs Representative II for DCBA, provided a detailed presentation on three new pieces of legislation that will change how debt is collected from individuals in the collection process. Assembly Bill 1866, Senate Bill 908, and Regulation F set forth communication, notification, and procedural methods for agencies attempting to collect payments of debt in an effort to remove persistent inquiries from these agencies.

Item 10: CAAC Legislative and Public Information Committee Updates

Committee Chair Leon was unavailable to provide the Legislative Committee update. Francisco Mendez, on behalf of Committee Chair Leon, shared that the Legislative Committee received the presentation share by Stephen Angulo and recommended that it be shared with the full Commission. Committee Chair Jayne shared that the Public Information Committee drafted the 2021 CAAC Annual Report, which was finalized and approved earlier in the meeting.

Item 10: DCBA Department Update

Rafael Carbajal, DCBA Director, thanked the Commission for drafting the *Letter of Support to Combat Food Insecurity*, and for advocating for increased awareness to accessible food options. Mr. Carbajal also shared information on some programs funded through the American Rescue Plan and managed by DCBA and highlighted the information found in the DCBA Biannual Report. Maggie Becerra, DCBA Deputy Director of Consumer Counseling, shared information and statistics on some of the program currently administered by the Department.

Item 11: Future Agenda Items

- AB 361 (if needed)
- DFPI Presentation on Debt Collection
- Commission Goal Number 5
- Runaway Medical Costs for Consumers
- Launch of ARP Programs

Item 12: Public Comment

None

Item 13: Adjournment

The meeting was adjourned at 12:16 p.m.