Los Angeles County Relocation Assistance FAQs

What is relocation assistance? Who qualifies?
Relocation assistance is a benefit by which a landlord may be required to provide tenants who are being permanently displaced from their units due to no fault of their own. Relocation assistance can be in the form of money, a comparable accommodation, and/or services from a relocation specialist in locating a new place to live – all provided by the landlord.

Tenants who live in units subject to the County’s Rent Stabilization and Tenant Protections Ordinance (Chapter 8.52 of the County code) and who are being evicted for a “no-fault” reason are entitled to relocation assistance. Tenants covered under the COVID-19 Tenant Protections Resolution who are being displaced due to a landlord or landlord’s family move-in are also entitled to relocation assistance.

What does it mean to be permanently displaced?
- A tenant is permanently displaced if they are evicted for a no-fault reason such as:
  - A landlord or the landlord’s eligible family member wishes to move into the Unit and use it as their principal place of residence;
  - Withdrawal of the unit from the rental market (Ellis Act); or
  - Compliance with a government or court order.

How much relocation assistance are permanently displaced tenants entitled to receive?
The amount of relocation assistance paid shall be an amount as set forth in the regulations, executive orders, or municipal code of the local jurisdiction within which the unit is located. If no relocation assistance requirements are offered by the local jurisdiction for such evictions, landlords shall pay the tenant relocation assistance as set forth in Section 8.52.110 of the County code. Displaced tenants are eligible for the following relocation assistance amounts, per tenant household:

<table>
<thead>
<tr>
<th>LA County Permanent Relocation Assistance Amounts</th>
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<tbody>
<tr>
<td>TYPE</td>
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<tr>
<td>Standard</td>
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<tr>
<td>Seniors, Minors, Persons w/ Disabilities</td>
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<tr>
<td>Lower-Income Household</td>
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Relocation assistance is based on the size of the unit and not the number of tenants in the unit. However, if there is a qualified or lower-income tenant in the household, landlords must pay the qualified or lower-income relocation assistance amount.

Who is a qualified or lower-income tenant?
Tenants who are seniors, persons with disabilities, or households with minor children are considered Qualified. Lower-income tenants are defined by the California Health and Safety Code Section 50079.5.
When should a tenant expect to receive the relocation assistance payment?
For permanent displacements, landlords must provide tenants with access to the funds in an established escrow account at the time a Notice of Termination is served to the tenant for approved no-fault evictions.

Need Assistance or Have Questions?
Please contact the Department of Consumer & Business Affairs at:

📞 (800) 593-8222
✉ Rent@dcba.lacounty.gov
✉ 320 West Temple Street Room G-10 Los Angeles, California 90012
Attention: Rent Stabilization Program

Disclaimer: This is a brief summary of information related to the LA County Rent Stabilization and Tenant Protections Ordinance. It is not legal advice. Readers should consult an attorney for advice on how the Ordinance applies in their particular case. Laws and guidelines are frequently amended. DCBA recommends that readers verify information against the current Ordinance in the event that any new changes are not yet reflected in this bulletin.