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# COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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Board of Supervisors

Hilda L. Solis  
Holly J. Mitchell  
Lindsey P. Horvath  
Janice Hahn  
Kathryn Barger

*"To Enrich Lives Through Effective and Caring Service"*

## REGULAR MEETING NOTICE AND AGENDA

Thursday, May 18, 2023

10:30 AM – 12:00 PM

East Los Angeles Services Senior Center  
133 N. Sunol Dr., Los Angeles, CA 90063

### Chair

Mike Gomez  
First District

### Vice-Chair

Carlos Collard  
Second District

### Commissioners

Farrell J. Chiles  
First District

Mark Ramos  
First District

Ronnie Jayne  
Second District

Nicole J. Jones  
Second District

Michelle Rofeh-Lensky  
Third District

Joan Patsy Ostroy  
Third District

Cory Allen  
Fourth District

Mark Waronek  
Fourth District

Vivian Chan  
Fifth District

David Gevorkyan  
Fifth District

Harry Leon  
Fifth District

### I. ADMINISTRATIVE MATTERS

- 1) Call to Order
- 2) Roll Call and Confirmation of Quorum
- 3) Approval of Regular Meeting Minutes for:
  - March 16, 2023 (**Action Item**)
- 4) Consumer Affairs Advisory Commission (CAAC) – Updated Meeting Calendar
  - Taryn Lyon, Department of Consumer and Business Affairs (DCBA) Commission Services Staff, will provide the updated meeting calendar. (**Announcement**)
- 5) CAAC – 4<sup>th</sup> District Report Reminder
  - Taryn Lyon will remind the Commissioners of the 4<sup>th</sup> Supervisorial District that their Supervisorial District Needs report will be due at the July 20, 2023, full body meeting. (**Announcement**)
- 6) DCBA – Update on Commissioner Email Addresses
  - Taryn Lyon will provide an update on establishing Commissioner email address accounts (**Announcement**)

### II. PRESENTATION

- 7) DCBA – Credit and Debit Card Skimming
  - Karine Israelyan, Consumer and Business Affairs Representative III for DCBA, will share information on credit and debit card skimming and provide best practices to spot and avoid this scam. (**Discussion**)



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### **III. MISCELLANEOUS**

- 8) CAAC Legislative and Public Information Committee Updates
- 9) DCBA Department Update
- 10) CAAC Future Agenda Items
- 11) Public Comment
- 12) Adjournment

Next Meeting: **July 20, 2023**

10:30 a.m. – 12:00 p.m.

East Los Angeles Services Senior Center, 133 N. Sunol Dr., Los Angeles, CA 90063

320 W. Temple Street, Room G-10, Los Angeles, CA 90012-2706  
Telephone (213) 974-1452 \* (800) 593-8222 \* Fax (213) 687-1137 \* Website: [dca.lacounty.gov](http://dca.lacounty.gov)

**Please note that public comment can also be submitted by mail or e-mail.**

You may submit public comment by e-mail to: [DCBA\\_Commissions@DCBA.lacounty.gov](mailto:DCBA_Commissions@DCBA.lacounty.gov)

or by mail to:

Attention:  
Department of Consumer and Business Affairs  
Commission Services Liaison  
320 West Temple Street, Room G-10  
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the agenda item and meeting date in your correspondence. Correspondence received shall become part of the official public record.

### **LOBBYIST REGISTRATION**

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For further information, you may call (213) 712-5538.

### **ACCOMMODATIONS**

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices for in-person meetings are available with at least three business days' notice before the meeting date. Agendas in Braille and/or alternate formats can be made available upon request. Please call (213) 712-5538 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 712-5538 entre 8:00 a.m. Y 5:00 p.m. Lunes a Viernes.

### **SUPPORTING DOCUMENTATION**

Supporting documentation can be obtained at the Department of Consumer and Business Affairs headquarters in Downtown Los Angeles, Hall of Records, 320 West Temple Street, Room G-10, Los Angeles, CA 90012, during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M.

Documentation can also be provided via mail or email by submitting a request to

[DCBA\\_Commissions@DCBA.lacounty.gov](mailto:DCBA_Commissions@DCBA.lacounty.gov).