



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

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Committee Chair

EXECUTIVE COMMITTEE MEETING NOTICE AND AGENDA

Thursday, August 17, 2023

11:30 AM - 12:30 PM

East Los Angeles Community Center
133 N. Sunol Dr., Los Angeles, CA 90063

1. Call to Order
2. Roll Call and Confirmation of Quorum
3. Approval of the Consumer Affairs Advisory Commission (CAAC) Executive Committee Minutes for:
 - June 15, 2023 (**Action Item**)
4. CAAC – Social Media Postings about CAAC Meetings
 - As requested at the June 15, 2023, Executive Committee Meeting, the Committee would like to revisit the possibility of promoting future CAAC meetings through DCBA social media accounts.
(Discussion)
5. Department of Consumer and Business Affairs (DCBA) – Top 5 Complaint Areas
 - A representative from DCBA will provide a summary report of the top 5 complaint areas for DCBA.
(Discussion)
6. CAAC Legislative and Public Information Committee Updates
7. DCBA Department Update
8. Future Agenda Items
9. Public Comment
10. Adjournment

NEXT MEETING: October 19, 2023

East Los Angeles Community Center
133 N. Sunol Drive, Los Angeles, CA 90063

320 W. Temple Street, Room G-10, Los Angeles, CA 90012-2706
Telephone (213) 974-1452 * (800) 593-8222 * Fax (213) 687-1137 * Website: dcbalacounty.gov

Please note that public comment can also be submitted by mail or e-mail.

You may submit public comment by e-mail to: DCBA_Commissions@DCBA.lacounty.gov

or by mail to:

Attention:
Department of Consumer and Business Affairs
Commission Services Liaison
320 West Temple Street, Room G-10
Los Angeles, CA 90012.

Written public comment or documentation must be submitted no later than 5:00 p.m. the day before the scheduled meeting. Please include the agenda item and meeting date in your correspondence. Correspondence received shall become part of the official public record.

LOBBYIST REGISTRATION

Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For further information, you may call (213) 974-1093.

ACCOMMODATIONS

Accommodations, American Sign Language (ASL) interpreters, or assisted listening devices for in-person meetings are available with at least three business days' notice before the meeting date.

Agendas in Braille and/or alternate formats can be made available upon request. Please call (213) 974-1431 (voice) or (213) 974-1707 (TDD), from 8:00 a.m. - 5:00 p.m., Monday through Friday.

Para información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. Y 5:00 p.m. Lunes a Viernes.

SUPPORTING DOCUMENTATION

Supporting documentation can be obtained at the Department of Consumer and Business Affairs Headquarters in Downtown Los Angeles, Hall of Records, 320 West Temple Street, Room G-10, Los Angeles, CA 90012, during normal business hours: Monday – Friday, 8:00 A.M. – 4:30 P.M.

Documentation can also be provided via mail or email by submitting a request to

DCBA_Commissions@DCBA.lacounty.gov