



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

BOARD OF SUPERVISORS

Hilda L. Solis
Holly J. Mitchell
Lindsey P. Horvath
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commission Meeting Minutes

Thursday, March 21, 2024

10:30 a.m. – 12:00 p.m.

Meeting Location:

East Los Angeles Services Center
133 N. Sunol Dr., Los Angeles, CA 90063

ADMINISTRATIVE MATTERS

Item 1: Call to Order:

Chair Gomez called the meeting to order at 10:35 a.m.

Item 2: Land Acknowledgement:

Chair Gomez read the Land Acknowledgement

Item 3: Roll Call and Confirmation of Quorum:

Roll call was taken, and quorum was met.

Commissioners

1st District: Mike Gomez, Farrell J. Chiles

2nd District: Ronnie Jayne, Nicole J. Jones

Present: 3rd District: James Anderberg, Marjorie Gilberg

4th District: Robert Gill, Jeff Wood

5th District: David Gevorkyan, Harry Leon

1st District: Mark Ramos

2nd District: Carlos Collard

Absent: 3rd District: Michelle Rofeh-Lensky

4th District: None

5th District: Vivian Chan

Staff Joel Ayala, Maggie Becerra, Taryn Lyon, Stephen Angulo, Shanaira Banerjee

Public None

Item 4: Approval of the Meeting Minutes for November 16, 2023

Commissioner Leon moved to approve the meeting minutes. Commissioner Chiles seconded the motion. The motion passed, with Commissioners Anderberg, Gilberg, and Gill abstaining.

Item 5: Consumer Affairs Advisory Commission (CAAC) – New Commissioner Appointment and Welcome

The CAAC welcomed newly appointed Commissioners Gilberg (3rd District), Anderberg

(3rd District), and Gill (4th District).

Item 6: CAAC – 2024 Elections

The CAAC unanimously voted to elect Commissioner Gevorkyan as Chair and Commissioner Jones as Vice Chair.

Item 7: CAAC – 2024 Commission Goals

Commissioner Chiles motioned to adopt the 2023 goals as 2024 goals. Commissioner Gomez seconded the motion. The motion passed with Commissioners Anderberg and Gilberg abstaining.

Item 8: CAAC – 2024 Committee Interest Card

Commissioners were reminded by Commission Services that the Legislative and Public Information Committee were still accepting interest cards.

Item 9: CAAC – 2023 Annual Report

Commissioner Jones motioned to request an extension from the Board Offices until April 30, 2024, to submit the 2023 Annual Report. Commissioner Gomez seconded the motion. The motion passed unanimously via roll call vote.

Item 10: CAAC – 2024 Meeting Calendar

Commissioner Jones motioned to adjust the Legislative, Public Information, and Executive Committee meeting times on April 18, 2024, by shortening each meeting by thirty (30) minutes to accommodate for a full body meeting on this same date to meet their six (6) meeting requirement established by the Board of Supervisors. Commissioner Jayne seconded the motion. The motion passed unanimously via roll call vote.

DISCUSSION

Item 11: CAAC Discussion Regarding Commissioner Participation

Commissioner Jayne lead the discussion on improving Commissioner participation and attendance at future meetings.

MISCELLANEOUS

Item 12: Legislative and Public Information Committee Updates

Commissioner Leon, Chair of the Legislative Committee, shared that the Committee will request a legislative update from the Department of Consumer and Business Affairs (DCBA). Commissioner Jayne, Chair of the Public Information Committee, shared that the Committee did not meet in February.

Item 13: DCBA Department Update

Maggie Becerra shared general information about notable consumer complaints that were settled by DCBA along with other general outreach information.

Item 14: Future Agenda Items

None.

Item 15: Public Comment

No members of the public were present at this meeting.

Item 16: Adjournment

Commissioner Leon moved to adjourn. Commissioner Gomez seconded the motion. The meeting was adjourned at 12:47 p.m.