



COUNTY OF LOS ANGELES CONSUMER AFFAIRS ADVISORY COMMISSION

BOARD OF SUPERVISORS

Hilda L. Solis
Holly J. Mitchell
Lindsey P. Horvath
Janice Hahn
Kathryn Barger

"To Enrich Lives Through Effective and Caring Service"

Commission Meeting Minutes

Thursday, April 18, 2024

10:30 a.m. – 12:00 p.m.

Meeting Location:

East Los Angeles Services Center
133 N. Sunol Dr., Los Angeles, CA 90063

ADMINISTRATIVE MATTERS

Item 1: Call to Order:

Chair Gevorkyan called the meeting to order at 10:42 a.m.

Item 2: Land Acknowledgement:

Chair Gevorkyan read the Land Acknowledgement

Item 3: Roll Call and Confirmation of Quorum:

Roll call was taken, and quorum was not met. Quorum was met at 10:52 a.m.

Commissioners

1st District: Mike Gomez, Farrell J. Chiles

2nd District: Ronnie Jayne, Nicole J. Jones

Present: 3rd District: Neal James Anderberg

4th District: Robert Gill

5th District: David Gevorkyan, Harry Leon

1st District: None

2nd District: Carlos Collard

Absent: 3rd District: Michelle Rofeh-Lensky, Marjorie Gilberg

4th District: Jeff Wood

5th District: Vivian Chan

Staff Joel Ayala, Maggie Becerra, Taryn Lyon, Stephen Angulo, Shanaira Banerjee

Public None

Item 4: Approval of the Meeting Minutes for March 21, 2024

Commissioner Leon moved to approve the meeting minutes. Commissioner Gomez seconded the motion. The motion passed unanimously.

Item 5: Consumer Affairs Advisory Commission (CAAC) – Scheduling, Contact Information, Commissioner Training, and Group Photo

Taryn Lyon, Commission Services, addressed previously discussed topics regarding scheduling, sharing contact information, and trainings for the CAAC. Chair Gevorkyan scheduled a Commission photo to be taken at the September meeting.

Item 6: CAAC – 2023 Annual Report

Commissioner Jones motioned to request an extension from the Board Offices until May 31, 2024, to submit the 2023 Annual Report. Commissioner Gomez seconded the motion. The motion passed unanimously via roll call vote.

Item 7: CAAC Discussion on Commissioner Interest in Presentations from the Department of Consumer and Business Affairs (DCBA) Office of Immigrant Affairs (OIA) and the Housing and Tenant Protections Bureau

As requested by Chair Gevorkyan, this item was discussed by the CAAC. After discussion, Chair Gevorkyan recommended to DCBA that they create a page of facts per program offered. DCBA stated that they would assess the feasibility of this request and provide an update at a future meeting.

Item 8: CAAC – Creation of Standardized Templates for Reports

Chair Gevorkyan motioned to assign the creation of standardized templates for District and Annual Reports to the Public Information Committee. Commissioner Gill seconded the motion. The motion passed unanimously.

MISCELLANEOUS

Item 9: Legislative and Public Information Committee Updates

Commissioner Leon, Chair of the Legislative Committee, shared that the Committee received a legislative update from the DCBA. Commissioner Jones, Member of the Public Information Committee, shared that the Committee is working on completing the 2023 Annual Report and requested an extension.

Item 10: DCBA Department Update

Maggie Becerra shared general information about notable consumer complaints that were settled by DCBA along with other general outreach information.

Item 11: Future Agenda Items

None.

Item 12: Public Comment

No members of the public were present at this meeting.

Item 13: Adjournment

Chair Gevorkyan moved to adjourn in commemoration of the Armenian Genocide and in remembrance of Alma Reeves Woods and Dolores Huerta. Commissioner Gomez seconded the motion. The meeting was adjourned at 12:19 p.m.