



## LOS ANGELES COUNTY RENT STABILIZATION PROGRAM APPLICATION FOR ADJUSTMENT FREQUENTLY ASKED QUESTIONS

### ***What is an Application for Adjustment?***

An Application for Adjustment (Application) is an application available to tenants and mobilehome owners who reside in fully covered residential rental units or mobilehome spaces subject to the County's [Rent Stabilization and Tenant Protections Ordinance \(RSTPO\) Chapter 8.52](#) of the County Code (LACC) or [Mobilehome Rent Stabilization and Mobilehome Owner Protections Ordinance \(MRSMOPO\) Chapter 8.57](#) of the County Code (LACC) to apply for a decrease in rent related to improper rent increases and reduction in housing services without an appropriate rent reduction. Tenants in fully covered rental units subject to the RSTPO may also file an Application for habitability issues.

### ***Am I required to file an Application within a certain time?***

Yes, tenants/mobilehome owners have one hundred eighty (180) days from the date they knew, or reasonably should have known, of the landlord's/mobilehome park owner's (park owner) potential violation to file the Application with the Department of Consumer and Business Affairs (DCBA).

### ***Where do I submit an Application?***

Applications can be submitted in the following ways:

- Online: <https://www.rentregistry.dcba.lacounty.gov/#/homepage>  
(Click on "Tenant" and create an account)
- In Person: 320 West Temple Street Room G-10  
Los Angeles, CA 90012  
Monday through Thursday, 8:30AM to 4:30PM
- By Email: [RSUEnforcement@dcba.lacounty.gov](mailto:RSUEnforcement@dcba.lacounty.gov)
- By Mail: Los Angeles County Department of  
Consumer and Business Affairs  
Attn: Rent Stabilization Program  
320 West Temple Street Room G-10  
Los Angeles, CA 90012

DCBA forms/applications can be obtained online at <https://dcba.lacounty.gov/rentforms/>, in-person, and/or by calling (800) 593-8222.



### ***Is there a fee to submit an Application?***

At this time, there are no fees associated with filing an Application.

### ***Are supporting documents required to be submitted with the Application?***

Yes, the following are examples of documents that may be submitted to support your claim(s):

- Proof of rent payments/rent receipts
- Copy of lease or rental agreement(s)
- Written notices from the landlord/park owner
- Written notice to the landlord/park owner notifying them of the reduction in housing service(s) or habitability issue
- Proof of complaint filed with a regulatory agency (*habitability complaints only*)

### ***What happens after an Application is submitted?***

DCBA will review the Application for completeness, verify applicability of the RSTPO or MRSMOPO and that minimum requirements are met, review supporting documents and contact affected parties, and evaluate the claims made by the applicant. Once DCBA completes its investigation, a decision will be issued based on our findings and mailed out to all affected parties.

### ***What if one of the parties does not agree with the decision?***

If a party disagrees with the determination made by DCBA, they may file an appeal within **fifteen (15) calendar days** from the date the decision was mailed. The appeal will be heard by the County's Rental Housing Oversight Commission (RHOC) who can decide to uphold, modify, or reverse DCBA's determination.

### ***How can you file an appeal?***

Tenants and mobilehome owners who wish to file an appeal can do so using one of the methods listed below:

- Online: <https://www.rentregistry.dcba.lacounty.gov/#/homepage>
- In Person: 320 West Temple Street Room G-10  
Los Angeles, CA 90012  
Monday through Thursday, 8:30AM to 4:30PM
- Email: [DRHOC@dcba.lacounty.gov](mailto:DRHOC@dcba.lacounty.gov)
- Mail: Los Angeles County Department of  
Consumer and Business Affairs  
Attn: Rent Stabilization Program - Appeals  
320 West Temple Street Room G-10  
Los Angeles, CA 90012

The appeal form can be found on DCBA's website at <https://dcba.lacounty.gov/rental-housing-oversight-commission/>. For questions about how to file an appeal you can call (800) 593-8222, Monday through Friday, 8:00AM to 4:30PM.

***How often can an Application be submitted?***

There is no limit on how often an Application can be filed. However, if a decision has been issued within the previous six (6) months, DCBA may refuse to grant an Application for the rental unit or mobilehome space.

***Where can I get help if I have questions?***

- Phone: (800) 593-8222, Monday through Friday, 8:00AM to 4:30PM
- In Person: 320 West Temple Street Room G-10  
Los Angeles, CA 90012  
Monday through Thursday, 8:30AM to 4:30PM
- Email: [RSUEnforcement@dcbalacounty.gov](mailto:RSUEnforcement@dcbalacounty.gov)
- Mail: Los Angeles County Department of  
Consumer and Business Affairs  
Attn: Rent Stabilization Program  
320 West Temple Street Room G-10  
Los Angeles, CA 90012
- Appointment: Visit <https://dcbalacounty.gov/our-locations/> to schedule an appointment at your convenience

Disclaimer: This is a brief summary of information related to the County's RSTPO and MRSMOPO. It is not legal advice. Readers should consult an attorney for advice on how the RSTPO or MRSMOPO applies to their case. Laws and guidelines are frequently amended. DCBA recommends that readers verify information against the current RSTPO and/or MRSMOPO in the event that any new changes are not yet reflected in this FAQ.